

2023 Impact Report



Community Engagement

- Participated in or organized **34** community cleanups around our clinics
- Led at least **181** community trainings on the use of naloxone
- Granted **\$5.5M** in project funding in support of initiatives that expand our Mission
- Our team acted as SMEs in **73** media stories about OUD and beyond



Patient-Centered Care

- Navigated **9,500** new patients into service, providing care to more than **39,000** total patients across **13** states
- Provided expanded services for HCV and psychiatric care to more than **250** clients



Harm Reduction Matters

- Distributed more than **6,600** naloxone kits to CMS patients and members of our communities
- Launched our first ever harm reduction vending machine in Columbus, OH, which has provided life saving items to more than **220** people
- Provided **6,414** medication deliveries and facilitated **125** counseling group sessions in state correctional facilities



Social Determinants of Health

Our care is rooted in science and evidence, and our teams regularly monitor Social Determinants of Health (SDOH). After one year in treatment, unemployment drops from 60% to **less than 30%**, and **two-thirds** of those with unstable housing find a safe place to live.



Patient Connections

- Received **182** 5 star reviews for our clinics
- Launched the first mobile app of its kind, Recovery Connect, connecting **4,198** clients with their CMS counselors on the go, providing care in the moments that matter

Expanding Access

- Opened **6** new clinics and partnered with Brightside Clinics, expanding our patient-centered care model to **3** new states
- Our clinics achieved a total of **20** three-year CARF accreditations

Outcomes Over Time with Methadone Treatment*



*Analysis from SDOH assessments conducted by medical providers at every visit, for every patient being treated with methadone in May 2022 through June 2023. Excludes patients who transfer to CMS already on methadone from another program.